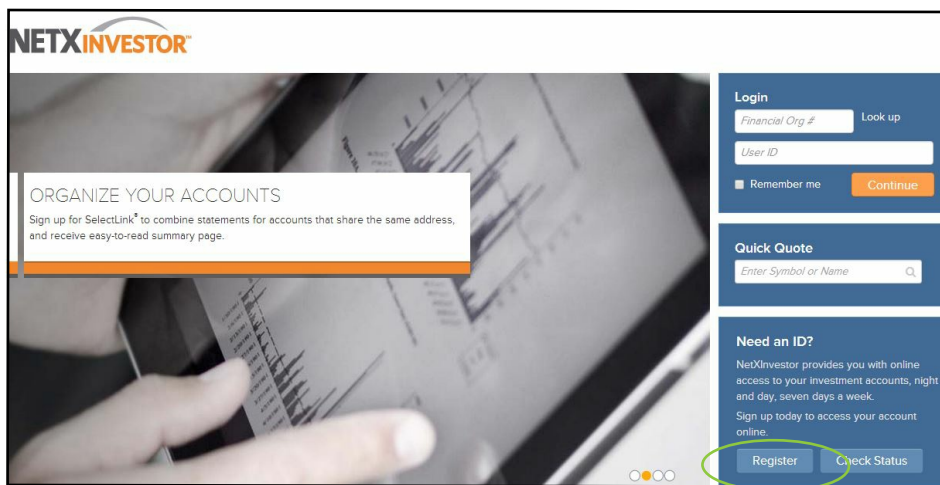
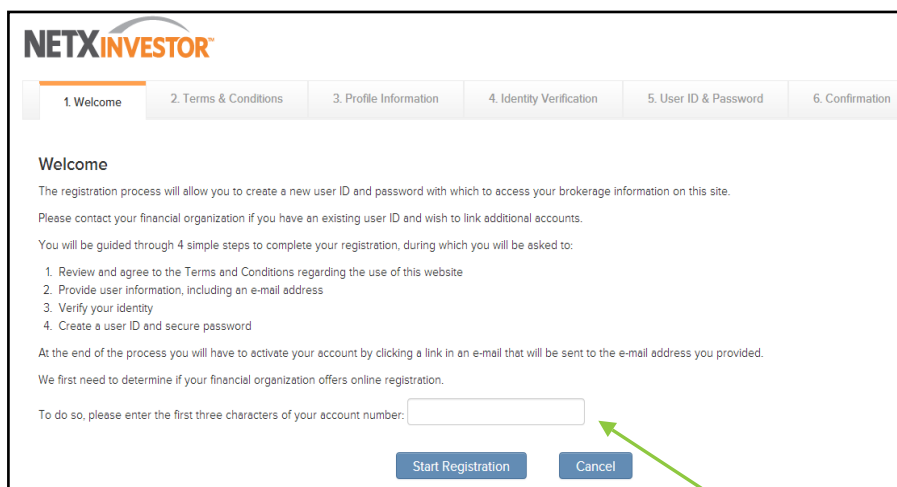


NetX Investor Registration Instructions

NetX Investor provides official statements and tax documents for accounts held through Pershing. You can also **GO PAPERLESS** by setting up electronic delivery for these accounts. To begin, please follow the "Register" button displayed on the website as in the image below. You will need one of your account numbers for each account holder you are setting up account access for. The account number can be found on your paper statements or you can call our office at 864-520-8000 to request it.



The next page should be a Welcome page which will begin a step by step registration process.



On this page you will need to enter the first three digits of your account number. After you have entered the characters, click "Start Registration".

The second tab requires you to accept the NetX Investor Terms & Conditions.

The screenshot shows the 'Terms & Conditions' page of the NetX Investor registration process. At the top, there is a navigation bar with six tabs: 1. Welcome, 2. Terms & Conditions (highlighted), 3. Profile Information, 4. Identity Verification, 5. User ID & Password, and 6. Confirmation. Below the navigation bar, the page title is 'Terms & Conditions'. The main content area contains several paragraphs of text, including an 'Identity Verification Agreement' section. At the bottom of the page, there is a radio button labeled 'I Agree' and two buttons: 'Continue' (highlighted with a green circle) and 'Cancel'.

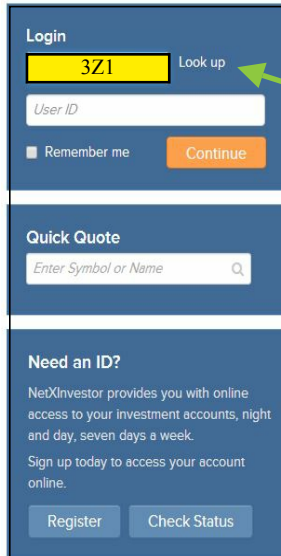
You will then be directed to the User Information tab, which will require some personal details. After completing the user information fields, a series of questions must be answered to verify your identity.

The screenshot shows the 'User Information' page of the NetX Investor registration process. The navigation bar at the top has six tabs: 1. Welcome, 2. Terms & Conditions, 3. Profile Information (highlighted), 4. Identity Verification, 5. User ID & Password, and 6. Confirmation. Below the navigation bar, the page title is 'User Information'. The main content area contains several paragraphs of text, including a section titled 'Provide the following information, which will be used to authenticate your identity'. Below this text, there are several input fields for personal information: First Name, Last Name, Social Security Number, Account Number, Legal Address (with a sub-field for address apt), City, State (a dropdown menu), and Zip. At the bottom of the page, there are two buttons: 'Continue' and 'Cancel'.

The section pictured below allows you to select your personal User ID and Password. Make note of the entries you have chosen. Then click "Complete Registration".

The screenshot shows the 'User ID and Password' page of the NetX Investor registration process. The page title is 'User ID and Password'. Below the title, there is a message: 'Your verification was successful. Please create a user ID and password to continue your registration.' Below this message, there are several input fields for user information: User ID, Password, Confirm Password, Email Address, Confirm Email Address, Date of Birth, Confirm Date of Birth, Mother's Maiden Name, and Confirm Mother's Maiden Name. At the bottom of the page, there are two buttons: 'Complete Registration' (highlighted with a green circle) and 'Cancel'.

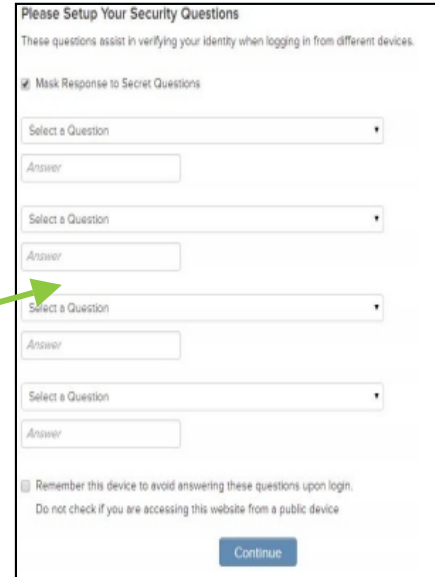
After completing your registration, a confirmation email will be sent to you. Please follow the link within the email to complete the registration process. The link will redirect you to www.netxinvestor.com.



The login form features a blue header with the word "Login". Below it is a yellow input field containing "3Z1" with a "Look up" button to its right. Underneath is a white "User ID" input field. A "Remember me" checkbox is on the left, and an orange "Continue" button is on the right. Below the login section is a "Quick Quote" section with a search bar labeled "Enter Symbol or Name". At the bottom is a "Need an ID?" section with text about online access and two buttons: "Register" and "Check Status".

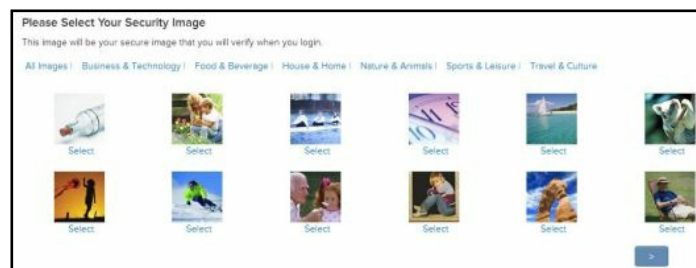
Once you arrive at the NetX Investor website, to login enter our financial organization number (3Z1) and user ID. After clicking "Continue", you will need to enter your password.

Next, you will need to set up four personal security questions. The questions can be selected from the drop down menus as shown to the right.



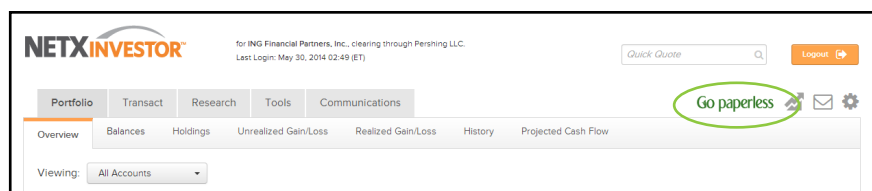
The security questions setup page has a blue header "Please Setup Your Security Questions" and a sub-header "These questions assist in verifying your identity when logging in from different devices." There is a checked checkbox for "Mask Response to Secret Questions". Below are four identical question sets, each consisting of a "Select a Question" dropdown menu and an "Answer" text input field. At the bottom, there is an unchecked checkbox for "Remember this device to avoid answering these questions upon login" with a note "Do not check if you are accessing this website from a public device" and a blue "Continue" button.

Select a security image and create a security phrase to accompany your chosen picture.



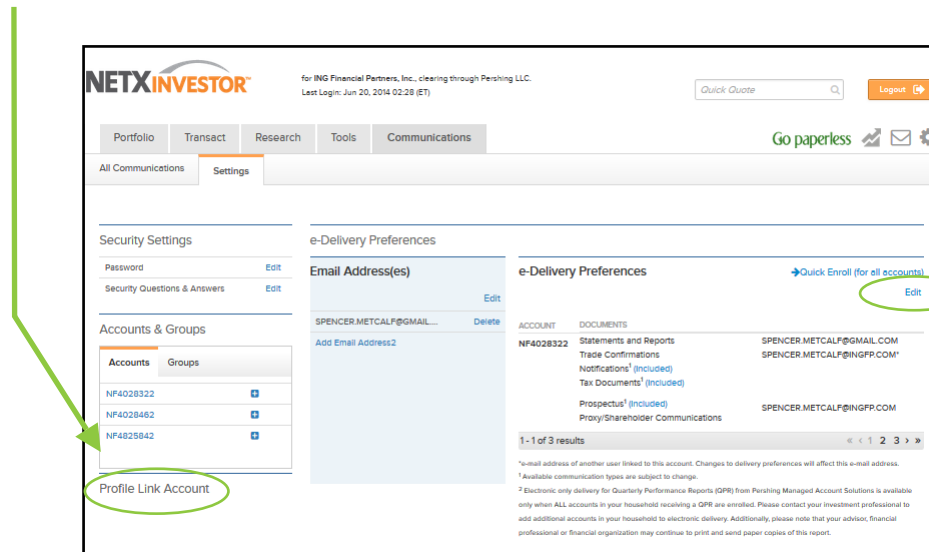
The security image selection page has a blue header "Please Select Your Security Image" and a sub-header "This image will be your secure image that you will verify when you login." Below the header are category tabs: "All Images", "Business & Technology", "Food & Beverage", "House & Home", "Nature & Animals", "Sports & Leisure", and "Travel & Culture". The main area displays a grid of 12 image thumbnails, each with a "Select" button below it. A blue arrow button is at the bottom right.

After the security image and phrase have been selected, you will be directed to your portfolio overview page. There is a green 'Go Paperless' link in the upper right hand corner. Select this link to set your statement delivery preferences.

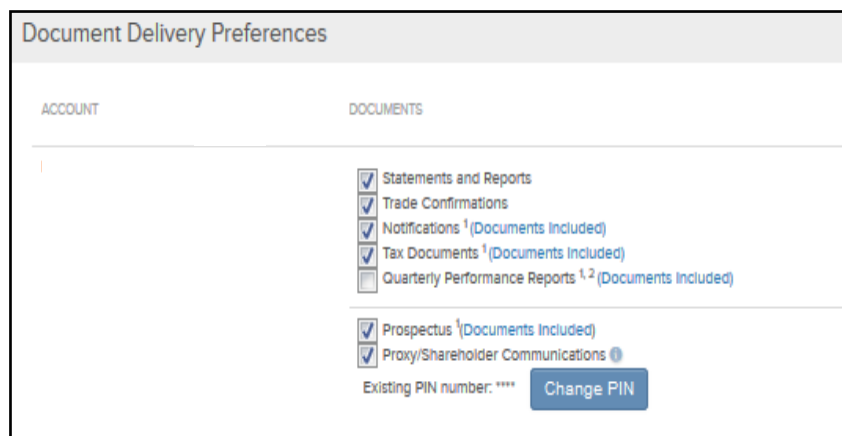


The portfolio overview page features the "NETX INVESTOR" logo and "for ING Financial Partners, Inc., clearing through Pershing LLC." in the top left. The top right has a "Quick Quote" search bar and a "Logout" button. A navigation bar includes "Portfolio", "Transact", "Research", "Tools", and "Communications". Below this is a "Go paperless" link circled in green, along with email and settings icons. The main content area shows tabs for "Overview", "Balances", "Holdings", "Unrealized Gain/Loss", "Realized Gain/Loss", "History", and "Projected Cash Flow". A "Viewing: All Accounts" dropdown is at the bottom left.

If you have more than one account, the account linking option is located on the lower left of the page.



Under E-Delivery Preferences, click the “Edit” button to select the types of statements you would like to receive electronically. The picture below shows your customized options for going paperless.



If at any time during your registration process you have questions or problems, please give us a call at 864-520-8000, and we will gladly assist you.

Securities & Investment Advisory Services offered through Voya Financial Advisors (member SIPC)

Livingstone, LLC is not a subsidiary of, nor controlled by, Voya Financial Advisors.